

DISPATCH

COMMUNITY EDITION

2021 Edition



IN 2021, WE CONTINUE MOVING FORWARD TOGETHER AN UPDATE FROM SHERIFF MIKE WILLIAMS:



I am so pleased to launch another edition of *DISPATCH* – an essential tool for citizens just like you to learn more about your Jacksonville Sheriff’s Office. Serving our community through tough times is what the men and women of JSO are committed to doing every day. Last year, 2020, was certainly a test for all of us and while we are in no way out of the woods, I am confident that we can start to see a glimmer of light in the year ahead.



My heart goes out to each and every family that suffered a loss during the pandemic. The people of Jacksonville have shown incredible strength and perseverance as it faced unprecedented challenges. We proved to ourselves and to the nation that TOGETHER we are fighters and can come through the hard tests better than before. And know this JSO will continue to stand by you all as we face new challenges that may come our way. While the pandemic may have distanced us from one another, it did not break our connection. We saw more discussions happening than in previous times, virtually *of course*, but still keeping the flow of information sharing alive.

I am hopeful that 2021 will only bring more ways for us all to stay connected and stay in the fight to keep Jacksonville safe for all of us. I continue to invite all members of our community to have an active partnership with your Sheriff’s Office. This 2021 edition of *DISPATCH* is your guide to learn more about the numerous ways you can engage with the men and women of JSO. The more conversations we can have, the more bridges we can build towards making Jacksonville safer than ever. And while we are by no means where we want to be yet, together we are headed in a better direction; better for our families, our neighbors and our future.

Sincerely Your Sheriff,
Mike Williams
Sheriff, Duval County, FL



JSOCRIMETIPS@JAXSHERIFF.ORG

This communication with the JSO may, under Florida Law, constitute a public record. This email address is not monitored 24-hours a day.

IF IT IS AN EMERGENCY PLEASE CALL 9-1-1.

Citizens wishing to remain anonymous may provide tips to **First Coast Crime Stoppers** at **1.866.845.TIPS (8477)** instead of contacting JSO directly. For more information please visit fccrimestoppers.com.



CONNECT WITH US!

ARE YOU CONCERNED ABOUT CRIME IN YOUR AREA? *Get Involved!*

Attend a Sheriff’s Watch Meeting This Month!

Each month citizens have the opportunity to attend a **Sheriff’s Watch** meeting and talk with Zone Commanders and their teams about issues that are impacting their area of the city. Meetings are convenient and you can join in from home! On-line meeting information is available on Nextdoor. If you would like to receive additional information please contact your Zone substation today!

COMMUNITY ENGAGEMENT

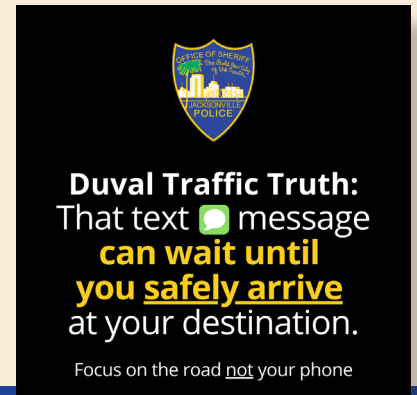
PREVENTION EFFORTS MAKE A DIFFERENCE


WE NEED YOUR HELP to keep our roadways safe!

Are there constant traffic issues occurring in your area? Please report them so that our Traffic Officers can follow-up on the complaint. To submit a complaint please visit: jaxsheriff.org and select "Crime Tips" in the top navigation bar.

Additionally, we encourage citizens to read and share the Duval Traffic Truth messages posted on JSO's social media channels. These messages contain valuable tips to help keep you and your loved ones safe on the roadways.

Together we can make a difference!



Duval Traffic Truth:
That text  message
can wait until
you safely arrive
at your destination.

Focus on the road not your phone



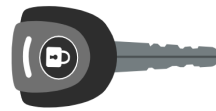
REMOVE FIREARMS FROM VEHICLES

REMOVE VALUABLES

TAKE YOUR KEYS

CLOSE WINDOWS & LOCK VEHICLE

Auto Crimes are a crime of opportunity - Let's end that!



Day or Night do the #9PMROUTINE!

Learn About JSO! CITIZENS POLICE ACADEMY

This 12-week program, offered three times a year, provides adults an opportunity to learn the inner workings of a major city law enforcement agency. For more information, please visit jaxsheriff.org and select "Community Engagement Opportunities" on the homepage.

Teaching Tomorrow's Leaders POLICE EXPLORERS PROGRAM

The men and women of the Jacksonville Sheriff's Office work with youth in the community as part of the Police Explorer program, Post #948. This program is part of the statewide curriculum from the Florida Sheriffs Explorer Association and helps educate and involve youth in police operations and further develops their interest in the law enforcement profession. Do you know someone between the ages of 14 - 21 that may be interested? Apply today at jaxsheriff.org and select "Community Engagement Opportunities" on the homepage.

We're Hiring!



WE HIRE PEOPLE WHO CARE ABOUT JACKSONVILLE & WANT TO *Make a Difference.*

Take the first step in making a difference in our community at JoinJSO.com
The Jacksonville Sheriff's Office is an Equal Opportunity / Equal Access Employer.

HAVE YOU EVER THOUGHT ABOUT A CAREER IN LAW ENFORCEMENT?

The Jacksonville Sheriff's Office continues to seek applicants for corrections, police and a wide variety of civilian positions. If the principles of *Working for Justice* and *Living with Honor* calls to you, then we invite you to apply today!

To apply please visit JOINJSO.com or call 904.713.4870 to talk with a Recruiter!

Equal Opportunity / Equal Access Employer



Meet JSO's Official Mascot POLICE OFFICER "JUSTICE"

Following an open voting poll with the community, JSO announced and swore in Police Officer "Justice" at the 03-20 Graduation on Tuesday, December 15, 2020. "Justice" will be dedicated to carrying out the agency's mission and remain consistent in teaching the value of "The Choice is Yours!" to children in Jacksonville. For more information please contact the Community Engagement Office at 904.630.2160.

GET ZONED IN

PATROL SUBSTATIONS

Each of Jacksonville's six police zones has a conveniently located substation or office, open to assist citizens during business hours. Most non-emergency police services, such as obtaining a police report can be conducted at a substation.

ZONE 1 - Downtown / Springfield / Eastside

Located at: Gateway Town Center

5258-13 Norwood Avenue

Jacksonville, FL 32208

☎ 904.630.8144 • Fax: 904.630.8155

Hours: 8 a.m. to 5 p.m., Monday - Friday

✉ JSOZone1@jaxsheriff.org

ZONE 2 - Arlington / Intracoastal West

Located at: Merrill Crossing [Effective Oct. 2021]

9119 Merrill Road, Suite 26

Jacksonville, FL 32225

☎ 904.630.8166 • Fax: 904.630.8170

Hours: 8 a.m. to 5 p.m., Monday - Friday

✉ JSOZone2@jaxsheriff.org

ZONE 3 - Southside / Mandarin / San Marco

Located off of Prominence Parkway

8875 Liberty Ridge Drive, Suite 110

Jacksonville, FL 32256

☎ 904.630.8100 • Fax: 904.630.8101

Hours: 8 a.m. to 5 p.m., Monday - Friday

✉ JSOZone3@jaxsheriff.org

ZONE 4 - Riverside / Avondale / Ortega / Westside

Located at: Cedar Hills Shopping Center

3726 Blanding Boulevard

Jacksonville, FL 32210

☎ 904.630.8133 • Fax: 904.630.8122

Hours: 8 a.m. to 5 p.m., Monday - Friday

✉ JSOZone4@jaxsheriff.org

ZONE 5 - Northwest / New Town / Baldwin

Located at: Edward Waters College

1767 Kings Road

Jacksonville, FL 32209

☎ 904.470.8900 • Fax: 904.470.8318

Hours: 8 a.m. to 5 p.m., Monday - Friday

✉ JSOZone5@jaxsheriff.org

ZONE 6 - Northside / San Mateo / Oceanway

Located at: Highland Square Shopping Center

936 Dunn Avenue

Jacksonville, FL 32218

☎ 904.630.8688 • Fax: 904.630.8677

Hours: 8 a.m. to 5 p.m., Monday - Friday

✉ JSOZone6@jaxsheriff.org

CRIME MAPPING

The goal of JSO's online crime mapping program* is to inform the citizens of Jacksonville about criminal incidents throughout the community.

To access please go to jaxsheriff.org and select "Crime Mapping" under "Frequently Used Links" on the homepage.

The application has been filtered to exclude sex crimes, child abuse and other crime information protected by statute or crimes reported by other agencies.

*This information is not intended to serve as part of the FBI's official crime data

OPEN DATA & TRANSPARENCY

During Sheriff Williams' first term in office, the Jacksonville Sheriff's Office published a site that provides data relevant to the community. To access this information please visit

jaxsheriff.org and select

"Open Data and Transparency" from the "Frequently Used Links" section on the homepage.



ONE ONE
GUN. ARREST. \$1000

TURN THEM IN 100% ANONYMOUS 866-845-TIPS





IMPORTANT NUMBERS

All numbers have a (904) area code

Jacksonville Sheriff's Office
501 E. Bay Street, Jacksonville, FL 32202
General Information: 630.7600 | jaxsheriff.org

EMERGENCY (<i>TTY Services Available</i>)	9-1-1	PATROL CHIEF	630.2190
Non-Emergency	630.0500	Zone 1	630.8144
Crime Tips	JSOCrimeTips@jaxsheriff.org	Zone 2	630.8166
General Information	630.7600	Zone 3	630.8100
Administration	630.2120	Zone 4	630.8133
Accreditation	630.2188	Zone 5	470.8900
Chaplaincy Services	630.5736	Zone 6	630.8688
Internal Affairs	630.2187		
Integrity / Special Investigations	306.2100	HOMELAND SECURITY CHIEF	630.0449
LGBT Liaison Team	JSOLGBT@jaxsheriff.org	Narcotics/Vice	630.2163
Media Inquiries / Public Information	630.2133		
Public Records Request	jaxsheriff.org	INVESTIGATIONS CHIEF	630.2170
Victim Advocates	630.1764	Aggravated Battery Unit	255.2626
		Auto Theft Unit	630.2173
		Burglary	630.2175
DEPARTMENT OF CORRECTIONS		Cold Case	630-1157
ADA Coordinator	630.5765	Economic Crimes	630-2177
Fugitive Unit	630.2180	Gun Bounty TIPS	1.866.845.TIPS
Jacksonville Re-Entry Center (JREC)	630.8600	Homicide Unit	630.2172
Jail Information	630.5760	Intimate Violence Enhanced Services Team	630.2168
Pretrial Services	630.8623	Missing Persons	630.2627
Prison Information	630.8800	Robbery Unit	630.2179
		Special Assault	630.2168
SPECIAL EVENTS OFFICE	630.2160	Traffic Homicide	630.2178
Secondary Employment	630.1953		
		SUPPORT SERVICES CHIEF	630.2205
PATROL SUPPORT CHIEF	630.2098	Alarm Registration	1.877.883.0677
Civil Process	255.2470	Central Records	630.2209
Crime Prevention	630.2160	Property and Evidence	588.0005
Safety Education Officers	630.2160		
Sheriff's Watch Advisors / Members	630.2162	HUMAN RESOURCES	630.2134
Sheriff's Watch - Business	630.2160	Careers with JSO / Recruitment	JoinJSO.com
Sheriff's Watch - Español	630.0914		713.4870
Sheriff's Watch - Neighborhood	630.2160		
Police Athletic League of Jacksonville	854.6555		

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